

## WOMEN VICTIMS OF GENDER-BASED VIOLENCE HAVE THE FOLLOWING RIGHTS:

- To be informed and advised.
- To receive integral social assistance (*psychological, shelter and complete recovery*).
- To legal assistance free of charge in the case of financial need.
- Immediate schooling of children if you change your address.
- Priority access to protected housing and public residences for adults.
- At work:
  - *Reduction or reorganization of working hours.*
  - *Geographical mobility.*
  - *Change of work location.*
  - *Suspension of labour relationship reserving work position.*
  - *Cancellation of contract with right to legal unemployment.*
- Receiving financial help in one payment, when having a restraining order, your income is less than the 75% of the minimum inter-professional wages and you have special difficulties obtaining a job.

*(Organic law 1/2004, the 28<sup>th</sup> of April, about ways of integral protection against the gender-based violence)*

**IF YOU HAVE SUFFERED AN AGGRESSION OR IF YOU ARE IN DANGER OF SUFFERING ONE, CALL 112**

*Remember that you have the right to live in **DIGNITY, RESPECT** and **LIBERTY**. Never give up even if you go back-next time you could find the definite solution.*



Instituto Canario  
de la Mujer  
Gobierno de Canarias

**YOU ARE NOT  
FACING  
GENDER-BASED  
VIOLENCE  
ALONE!  
BE INFORMED**



Instituto Canario  
de la Mujer  
Gobierno de Canarias

**DON'T SUCCUMB TO VIOLENCE, EXERCISE YOUR RIGHTS**

## CANARY SERVICE NETWORK AND WOMEN SUPPORT CENTERS FOR VICTIMS OF GENDER-BASED VIOLENCE

**THERE IS A NETWORK OF SERVICES TO ASSIST WOMEN WHO ARE VICTIMS OF GENDER VIOLENCE ON THE CANARY ISLANDS. IN THIS NETWORK YOU CAN FIND THE FOLLOWING:**

### IMMEDIATE ASSISTANCE

Women's Aid phone number 1-1-2 and Emergency Response Program for assaulted women (D.E.M.A.). Services are available 24 hours a day. They provide you with support, information, advice and immediate shelter if necessary.

**IF YOU HAVE SUFFERED AN AGGRESSION, OR IF YOU ARE IN A DANGEROUS SITUATION, CALL 112. NO MATTER WHAT ISLAND YOU ARE ON, YOU WILL BE ATTENDED TO IMMEDIATELY.**

### INFORMATION, ADVICE AND SPECIALIZED ATTENTION

These services are available at Instituto Canario de la Mujer (Canarian Women's Institute), S.A.I.M. (Integral Women Support Service), in cabildos (island councils), city councils, women associations and Non Governmental Organisations. You will find specialized, legal, psychological and social personalized help.

**CALL IF YOU ARE LOOKING FOR ALTERNATIVES TO YOUR SITUATION, OR IF YOU DO NOT KNOW HOW TO DEAL WITH IT.**

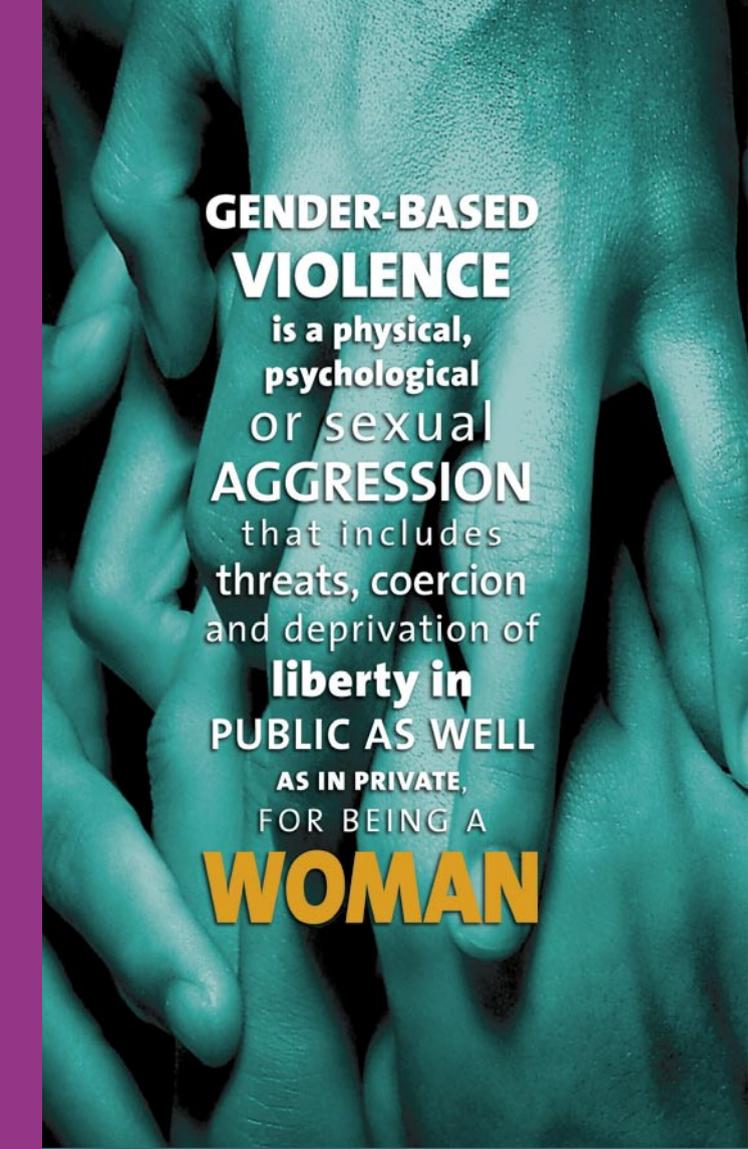
### TEMPORARY SHELTER

If you are really in a life or psychologically threatening situation and have no financial means, the network offers you and your children temporary shelter centres. There you will be provided with accommodation, sustenance and integral attention.

If you cannot stay at home any longer, CONTACT CABILDO WOMEN'S CARE SERVICE (ISLAND COUNCIL). THEY WILL INFORM YOU ON THE STEPS TO TAKE.

**THESE SERVICES PROVIDE SPECIALISED PROFESSIONALS AND ACT IN COMBINATION WITH COURTS, THE PUBLIC PROSECUTOR'S OFFICE, POLICE, HEALTH SERVICES, SOCIAL SERVICES, LABOUR SERVICES...**

CANARY SERVICE NETWORK AND WOMEN SUPPORT CENTERS FOR VICTIMS OF GENDER-BASED VIOLENCE



**GENDER-BASED VIOLENCE** is a physical, psychological or sexual aggression that includes threats, coercion and deprivation of liberty in PUBLIC AS WELL AS IN PRIVATE, FOR BEING A **WOMAN**

In Spain one out of every ten women above 18 has been abused... This represents a study of 1.865.000 women, 93% suffer aggressions from their partners or ex-partners.

*("Violence against Women" report. Instituto de la Mujer. March 2005).*

## GENDER-BASED VIOLENCE APPEARS IN MULTIPLE WAYS:

- Physical, psychological (*threats, humiliation*) and any kind of sexual abuse.
- Sexual harassment at work or school.
- Trafficking or using women for sexual exploitation.
- Female genital mutilation.
- Violence against a woman's sexual and reproductive rights.
- Financial mistreatment.
- Any other way that hurts or could possibly hurt a woman's dignity, integrity or liberty.

## WHAT CAN YOU DO IF YOU HAVE SUFFERED AN AGGRESSION OR IF YOU ARE IN DANGER OF SUFFERING ONE

**CALL 112**, we have a woman's care service that puts the Emergency Response Program for assaulted women (D.E.M.A.) of your island in operation, if necessary.

If you have physical or psychological injuries, or if you think you might have them, **CONTACT HEALTH SERVICES AND ASK FOR A COPY OF THE MEDICAL REPORT OF INJURIES**. If you have suffered a sexual aggression, you should not wash or change your clothes before a medical examination and registering a police report.

**MAKE THE CORRESPONDING REPORT** at the nearest police station, Guardia Civil headquarters or police court. Provide them with the medical report. The formal complaint should be as detailed as possible and should mention aggressions suffered previously as well. Declare everything you consider important. Inform them about witnesses. Do not hide or leave out details, they could be essential. Read the text before signing. Do not forget to ask for a copy.

If you are in a really dangerous situation **ASK FOR A RESTRAINING ORDER** in the formal report

**IF YOU FEAR FOR YOUR OWN SAFETY, LEAVE YOUR HOME WITHOUT FEAR OF LOSING YOUR RIGHTS. DO NOT FORGET TO TAKE THE FOLLOWING WITH YOU:**

- Your personal data (*Identity card or passport, family book, health care cards...*).
- Bank account information.
- Pay slip of the person living with you or copy of a tax-return (IRPF).
- Rent contract or title/deed of home.
- Personal medications and belongings.

## TO ACCESS THE SUPPORT NETWORK ON YOUR ISLAND, YOU CAN CONTACT:

### GRAN CANARIA

CENTRO INSULAR DE ATENCIÓN A LA MUJER  
CABILDO DE GRAN CANARIA  
C/ Sor Brígida Castelló (Centro San Antonio), Vegueta  
35001 Las Palmas de Gran Canaria  
Tel.: 928 31 42 00 - 928 31 47 00  
Fax: 928 33 66 08

### FUERTEVENTURA

CENTRO INSULAR DE INFORMACIÓN Y ASESORAMIENTO A LA MUJER  
CABILDO DE FUERTEVENTURA  
C/ Tenerife, 54  
35600 Puerto del Rosario.  
Tel.: 928 53 06 37 - 928 85 20 30  
Fax: 928 53 15 61

### LANZAROTE

CENTRO INSULAR DE ATENCIÓN A LA MUJER  
CABILDO DE LANZAROTE  
C/ Salvador Allende, s/n  
Tel.: 928 82 49 70 - 928 82 49 71  
Fax: 928 80 42 00

### TENERIFE

UNIDAD ORGÁNICA DE VIOLENCIA DE GÉNERO  
CABILDO DE TENERIFE (I.A.S.S.)  
C/ Diego Almagro, 1  
38010 Santa Cruz de Tenerife  
Tel.: 922 84 31 42  
Fax: 922 84 31 71

### LA PALMA

OFICINA INSULAR DE INFORMACIÓN Y ORIENTACIÓN A LA MUJER  
CABILDO DE LA PALMA  
C/ Virgen de la Luz, nº 7  
38700 Santa Cruz de La Palma  
Tel.: 922 42 00 78 - 922 40 23 93  
Fax: 922 42 04 98 - 922 40 23 93

### LA GOMERA

CENTRO INSULAR DE ATENCIÓN A LA MUJER  
CABILDO DE LA GOMERA  
Avda. Quinto Centenario, Edif. "Ancor II"  
38800 San Sebastián de la Gomera  
Tel.: 922 87 02 92  
Fax: 922 87 05 08

### EL HIERRO

CONSEJERÍA DE SERVICIOS SOCIALES Y SANIDAD  
CABILDO INSULAR DE EL HIERRO  
C/ Constitución, 29 (Antiguo Hospital)  
38900 Valverde  
Tel.: 922 55 00 78  
Fax: 922 55 20 42